

# GIRFT VETERANS

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OUR STRATEGIC AIM:  
**TO BECOME AN  
EXEMPLAR HUB  
BY 2025**



**University Hospitals  
Bristol and Weston**  
NHS Foundation Trust

## OUR VISION

To work together with organisations in BNSSG to support veterans and reservists and make UHBW a centre of excellence in their care and support



EMPLOYER RECOGNITION SCHEME

SILVER AWARD 2021

*Proudly serving those who serve.*

## What have we already done?

- Signed the Armed Forces Covenant in Bristol
- Achieved the Silver Award (2019)
- Armed Forces Reserves Policy

## OUR FIVE STEP APPROACH TO IMPROVEMENT

### 1. Identify

Identify all our staff and patients who are veterans or reservists and find out what their needs are

### 2. Record

Record those needs in a way that is highly visible for relevant staff. Use alerts or flags.

### 3. Train

Train relevant UHBW staff in how to support veterans and reservists.

### 4. Act

Make sure veterans and reservists have the support they need available. Create the governance infrastructure needed.

### 5. Share

Share the information about the person's needs with other NHS and adult social care providers where relevant.

## Our Timeline:

**2023-2024**

### We will have...

- Created a system to identify veterans and record their needs.
- Engaged in activities to identify needs from both the staff and patient populations
- Created our internal and external networks. We are connected and engaged regionally.
- Developed veterans' champions and created a space in the intranet for veterans' communications.
- Trained relevant staff in the support for veterans and reservists.

**2024-2025**

### We will have...

- Fully engaged with Step into Health.
- Conducted a needs assessment for our staff.
- Applied for the Gold Award.

**2025 and beyond**

### We will have...

- A culture where we are positively welcoming and supportive to veterans and reservists.
- Veteran patients and staff who always feel safe in our care.
- Become a centre of excellence for the care and support of veterans and reservists.